MyWAVE Guide for IOS

Overview

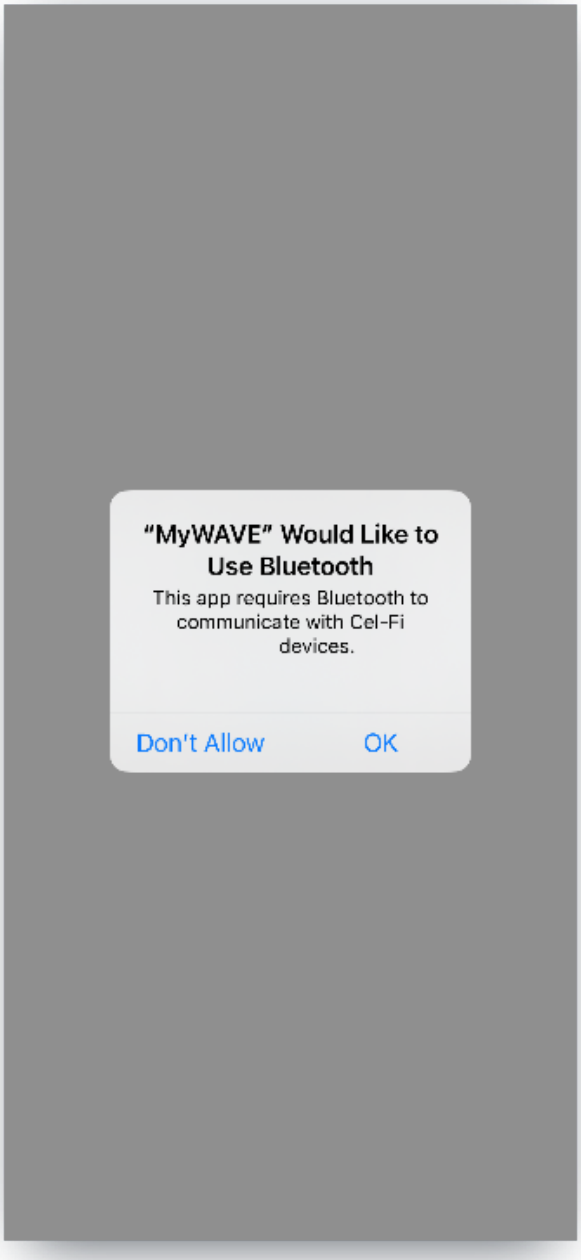
The Cel-Fi MyWAVE app connects to your Cel-Fi GO Mobile Smart Signal Booster via Bluetooth and instructs it to “follow” the technology mode (3G mode or 4G mode) that the mobile phone is camped on. This ensures that when you are traveling, you get the best possible connectivity experience for your Apple iOS device.

Requirements

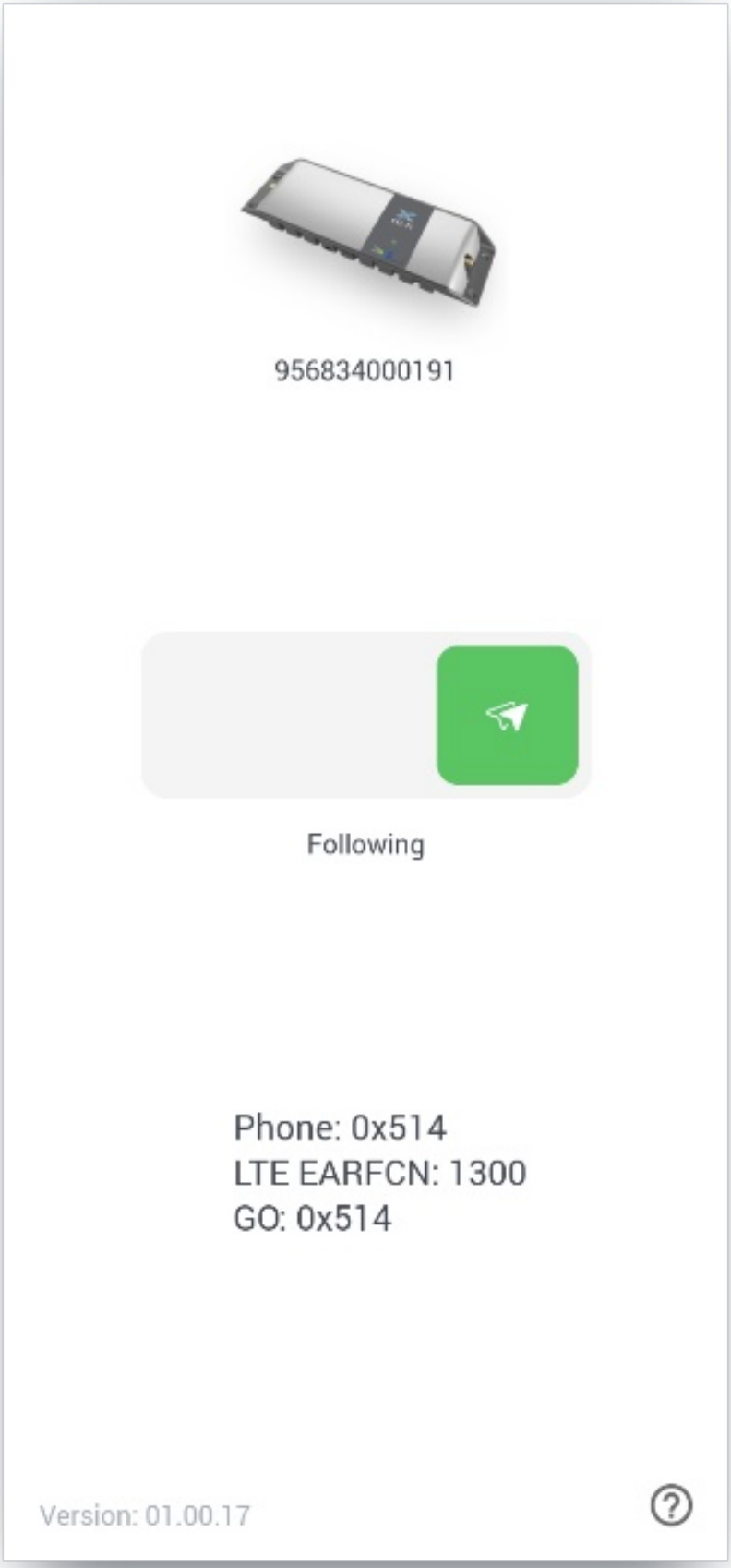
- Cel-Fi Device support:
    - GO G31 Mobile (Single Band GO Mobile)
    - GO G32 Mobile (Dual Band GO Mobile)
- Mobile phone OS support:
    - iOS 13 and above
- Services and permissions required on the phone:
    - Bluetooth service (the app will need to access the Bluetooth services to communicate with the GO Mobile)
        - Go to Settings > MyWAVE > Enable Bluetooth

Setup Guide

1. Download and install the MyWAVE App from the App Store
(for Android devices, refer to the MyWAVE Guide for Android)
2. Turn on Bluetooth on the phone
3. Ensure the phone is near the GO Mobile unit
4. Ensure the GO Mobile unit is switched on.
5. Launch the MyWAVE app
6. Tap OK to allow MyWAVE App to use Bluetooth

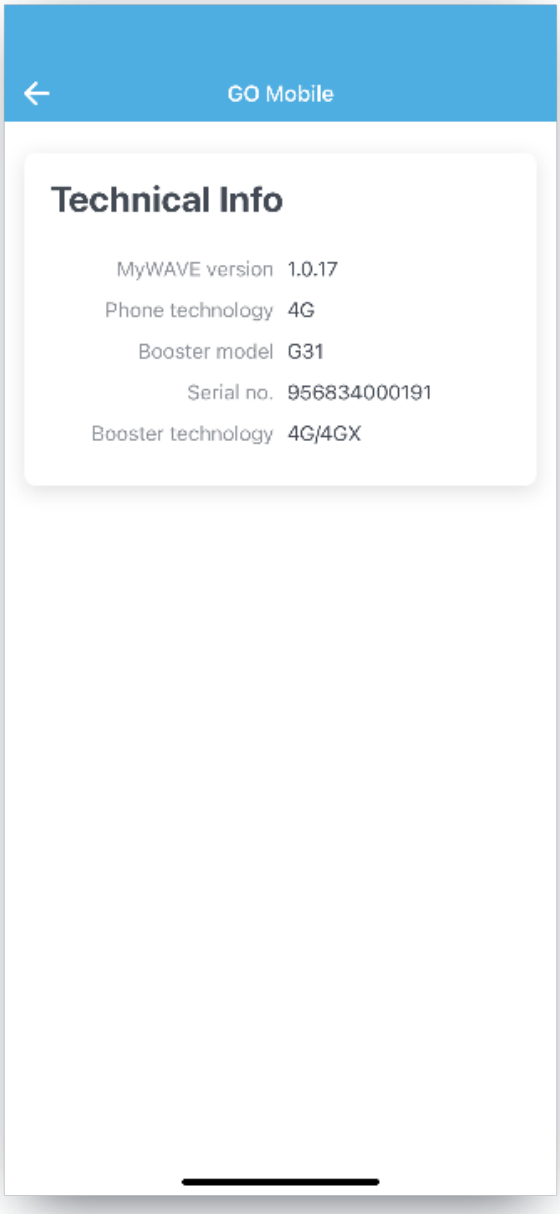


7. Slide the slider to the right to turn enable the Following



8. If the GO unit is able to follow the phone, it will enter Follow mode, and the status will show “Following”.

- The App will instruct the GO to go into 3G mode (Only 3G bands enabled) or 4G mode (Only 4G bands enabled) depending on the technology mode that the phone is on.
- If the phone is on other technology mode other than 3G or 4G, the App will instruct the GO to go into Auto mode (All bands enabled).
- You may view the phone technology, GO serial number, and GO technology from the MyWAVE Settings (Settings button on the top right corner > Technical Info)



9. Slide the slider to the left to switch off the “Following”. The App will instruct the GO to go into Auto mode (All bands enabled).

Notes

- Do not connect the Cel-Fi WAVE App to the GO unit when the MyWAVE App is connected to the GO unit as it may disrupt the communication and the GO unit will not be able to follow the phone.
- The GO unit will follow the last phone that connects to it using the MyWAVE App.